

## EVENT TERMS & CONDITIONS

Include all events organised by the European Water Association (in the following text abbreviated to EWA). As an 'event' counts any sold product organised by EWA, f.ex. a conference, a workshop, a web-seminar or other online events etc.

### Registration for Events:

If you register for an event as a representative of a company or other organisation, you confirm that you have authority to agree to these terms and conditions on behalf of the company or other organisation. The participant shall also ensure participant(s) from the company or other organisation attending the event are made aware of and shall be bound by these terms and conditions.

When registering for an event, you must provide us with accurate and complete Registration Details. It is your responsibility to inform us of any changes to that information (including, without limitation, your email address) by updating your details on the relevant section of the applicable website or contacting us using the contact information provided to you in any event confirmation.

It is your responsibility to inform us of any special access requirements or dietary requirements at the time of registration, and in any event no later than 2 working days in advance of the Event. Any dietary requests made less than 2 Business Days before an Event may not be available.

### Payment terms:

Payment is due at time of registration or as stated on the invoice. Payments received after this term may incur an additional administration charge of up to 10%. For changes in the registration, the organiser retains the right to charge an administration fee of 10%. Participant information: It is possible to change the participant information to allow a replacement to attend the event in your place up to 24 hours prior to the event start.

### Cancellation by the participant:

In case of cancellation longer than 3 months before the event starts, no costs will be charged. In case of cancellation within 3 months of the event but longer than 1 month before the event, the attendee will be charged 20% of the registration fee as cancellation fee.

In case of cancellation within 1 months of the event but longer than 1 week prior to the event, the participant will be charged 70% of the registration fee as cancellation fee.

In case of cancellation within 1 week prior to the onsite event, 3 days in the case of an online event, 100% of the registration fee will be charged.

Cancellation needs to be done in writing by e-mail to the organisers ([info@ewa-online.eu](mailto:info@ewa-online.eu)). The date of cancellation is determined by the date of the e-mail.

### Participant Obligations/ Technical Support for Online Events

The participant is responsible for procuring the necessary equipment and the payment of any charges necessary to access and/or use any events or content (where applicable). The European Water Association is not responsible for the reliability or continued availability or speed or quality of the telephone or internet lines and/or equipment that you use to access and/or use any event or content.

In relation to any event, which require on-line internet access, such as webinars, forums, online or virtual Events, it is the participant's responsibility to ensure that your systems are compatible with our technology or the technology of our online event platform prior to registering for such an event.

The European Water Association is not liable or responsible for any technical issues, which may arise as a result of your failure to ensure compatibility of our technology with your systems. Similarly, the EWA is not liable or responsible for any delay, disruption or disturbance in the operation of the internet or problems caused by your internet service provider or for any telecommunications failures, which are beyond our control. Access to on-line content may not be available as a result of downtime for repairs, maintenance and/or repairs to the website of the EWA, online event platforms and systems.

### **Access to Online Events**

Participants who register for online events or events which otherwise grant access to online content shall be given user names and passwords, as appropriate for the relevant event.

Except to the extent that a user name and password is expressly intended for more than one person as confirmed by us in writing, participants are not permitted:

(a) to share user name and password details with any other person(s) (including for the avoidance of doubt, any other colleague, employee, partner, director, agent or representative of the Participant or your company); or

b) to make their user names and passwords available to multiple users on a network.

Participants are responsible for all access to any event, online event platform and/or use of any content by them or anyone else using their user names and passwords and for preventing unauthorised use of any such user names and passwords. If you believe there has been any breach of security (such as the disclosure, theft or unauthorised use of any user name, password or any payment information), you must notify us immediately by emailing the EWA Secretariat.

An online event may include discussion groups, virtual meeting rooms and other forums (interactive areas) enabling interaction between participants and sponsors. We do not control and are not responsible for information and/or materials posted to interactive areas by participants or sponsors (user-generated content) and cannot guarantee the veracity or accuracy of any such user-generated content. All use of the interactive areas is at your risk and you should not rely on user-generated content in any way.

### **Waiver Consent to the Use of Photographic Images:**

Registrations and attendance at, or participation in an EWA event constitutes an agreement by the registrant to EWA's possible use and distribution (both now and in the future) of the registrant or attendee's image and/or voice in photographs, videotapes, electronic reproductions and audiotapes.

### **Liability Waiver & Release**

In consideration of being allowed to register for, and participate in, the event the participant warrant and represent to be at age 18 or above and freely waive, release from liability, assume all risks, and covenant not to sue EWA or its members, employees, board members, agents, or volunteers for any expense, loss, damage, personal injury, including loss of life, disability, property damage, or property theft or actions of any kind that the participant may hereafter suffer or sustain before, during or after the event - unless said expense, loss, damage, personal injury, including loss of life, disability, property damage or property theft or actions of any kind is caused by the sole, gross negligence of EWA. This Waiver and Releases is specifically binding upon heirs and assigns, and is knowingly given.